

PLEASE COMPLETE THIS FORM AND BE SURE TO INCLUDE IT WITH YOUR RETURN



RETURN FORM

RETURN POLICY

- Merchandise may ONLY be returned for a GIFT CARD CODE within 14 days of the date your order shipped from our warehouse.
- Returned items must remain un-washed and un-worn.
- All SALE, HOME DÉCOR, ANTIQUES and MONOGRAMMED items are FINAL sale and cannot be returned.
- The customer is responsible for the shipping and handling of the returned item(s). Original shipping fees are non-refundable. For proof of delivery and for your records, please note the tracking number of your return package, if applicable.
- A GIFT CARD CODE will be sent to the email address provided at checkout.

TO MAKE A RETURN

1. Please refer to the Return Policy above to ensure that your return meets the criteria stated.
2. Complete the return form on the back of this page and include it inside the package with the item(s) you are returning.
3. Please send your package to the address listed below. Please note the tracking number if applicable.
4. Once your package is received please allow 5-7 business days for our Returns Department to process your return.
5. A gift card code will then be sent to the email address provided at checkout.

EXCHANGES

Due to our limited quantities per unique style, we may be unable to offer exchanges. However, we will be happy to issue you a gift card code for your return, and if the right size in the right style is available, you can use your code to purchase that item.

PROBLEMS OR QUESTIONS?

If you believe that you have received damaged or incorrect merchandise, or have any questions about your order, please contact our warehouse as soon as possible. You can reach us by email at help@decades.shop.

****ALL DAMAGED ITEMS WILL BE INSPECTED AND VERIFIED****

SEND RETURNS TO:

DECADES
c/o Returns Department
1018 San Jose Ave, Suite 102
Clovis, CA 93612

Order Number(s): _____

First & Last Name: _____

Email Address: _____

Phone: (_____) _____ - _____

Product Name/Item Number	Quantity	Size	Return Reason Code

Return Reason Codes:

- | | |
|----------------------------------|--|
| 1. Too Large | 5. Changed Mind |
| 2. Too Small | 6. Received Incorrect Item/Size (Please Explain) |
| 3. Poor Quality (Please Explain) | 7. Damaged (Please Explain) |
| 4. Other (Please Explain) | |

Comments/Explanations:

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